The City of Lancaster has the following non-paid positions available:

**Information Technology Volunteer:** Under general supervision, assists in performing work assignments supporting the Information Technology Division; provides technical support related to computers and telecommunications equipment; and monitors and responds to user help desk requests.

He/she must possess knowledge of operational characteristics, services and activities of Information Technology; and knowledge of maintenance of information systems hardware, software, and related systems.

Volunteers may work up to approximately 20 hours per week. In most cases, volunteer hours can be arranged around other commitments. Pertinent training will be provided by the respective Department/Division in order to perform specified tasks.

Interested volunteers may obtain interest and information sheets at the reception desk in City Hall and on the City's website: [www.cityoflancasterca.org](http://www.cityoflancasterca.org). Interest and information sheets will then be reviewed and referred to appropriate Department for personal interviews and possible placement.

If you possess any particular skills that were not discussed but would like to make us aware of them, you are still encouraged to complete and submit an interest and information sheet.